



# Passing Paws

SUPPORT BEYOND THE SERVICE

## Why Choose Passing Paws



Losing a beloved pet is a life-changing experience, but one that can be made just that little bit easier with the help of the kind and professional team at Passing Paws Pet Cremations.

## *Our Team*

Led by Owner and CEO Lee, team members are carefully selected for their care, compassion and unique pet care skills. Being pet owners ourselves, we understand the pain and heartache that accompanies the loss of a beloved companion. Lee's extensive experience in the industry coupled with his genuine empathy for people and animals ensures that we will never lose sight of our purpose – to deliver support beyond the service.

We pride ourselves for the level of care that we give to every pet. Whether it be a cuddle, a pat or a scratch under the chin, we understand that each pet is a beloved individual who is cherished dearly by their family.

Over the years, the team at Passing Paws have experienced loss and heartache and we understand that the WA community needs a compassionate and professional pet cremation service to help in this heartbreaking time. As a premium provider of pet cremation services, Passing Paws will take the stress away from you, arranging everything on your behalf, from collection at the vets, to gentle and respectful return of your companion's ashes to your door or your chosen vet.

## *Premium Products and Services*

We take huge pride in our attention to detail with the services and products we provide. From the vehicles we use to transport your pet, to the way in which we carry them, everything we do is how we would expect our own pets to be treated and handled. Our cars are fitted with soft imitation turf and velvet curtains. Every pet in our care is transported in their very own pet basket with a paw print blanket to ensure a comfortable journey back to the crematorium. Having individual beds shows not only respectful handling of your beloved pet, but also allows for safe identification – which we know is a big concern for families.

Our bar-coding system and CCTV cameras throughout the facility ensure our guarantee that the ashes you receive back are indeed those of your pet.

## *State-of-the-Art Facilities*

Nestled in leafy Neerabup, our premises have been specially designed to provide every service at the one facility. This ensures that families can request to be reunited on the same day as their pet's passing, and we can also host families for private viewings and funeral services.



With all of our services provided under one roof we can ensure a quick turnaround and arrange for you to be with your pet for the whole journey, including viewing, cremation and funeral services.

Our crematory is built to DEFRA (UK Department of Environment, Food and Rural Affairs) standards. These high standards ensure that there is no risk of cross contamination of ashes, but for extra peace of mind, we also offer iPad viewings of your beloved pet being placed into our crematory.

## *Memorialising Your Pet*

Choose from our extensive range of urns and keepsakes, from the tiniest mouse up to your equine friends; we have hand-selected Australia's largest range of personalised memorabilia to help memorialise your pet the way they deserve.

We understand how individual pets are, each and every one a unique character, and being able to offer a large range helps capture your pet's personality for eternity. From our handmade Rose Wood collection to our traditional Metal Urns and Garden Range, we are constantly expanding the range to ensure your pet's spirit is captured within the piece of your choosing.

Our facilities also allow us to create a range of mementos on-site such as memory chests, engravings and painted clay paw prints to help preserve your special memories. As a gesture of personal care, we include complimentary mementos with our ashes return service, including a hair cutting, remembrance candle, comfort poem and a certificate of cremation featuring a paw print of your pet. We also include seeds for planting in your garden as a seasonal remembrance of your pet.

## *Pet Funerals*

Passing Paws is the only pet cremation service that offers dedicated Pet Funerals.

When your family gathers together to say farewell to your beloved pet, we will take the stress out of planning by collecting your pet from Passing Paws in a specially made casket, picking up flowers and transporting your pet to the family home in a luxury car. Once there, we will allow you some private time with your pet in the back of the vehicle before escorting the cortege back to Passing Paws for your pet's funeral.



You are welcome to follow us in your own car or accompany your pet in our vehicle if you prefer.

If you have special toys or even treats you'd like to send with your pet, we can help to ensure that this happens too.

Our Garden of Rest is often commented on by the families we care for as a calming and beautiful setting to farewell a much-loved member of the family. This privacy and comfort ensures this distressing time is made a little bit easier. From a simple candle lighting ceremony to a full funeral service with a celebrant, we will work with you every step of the way to perfect your pet's final journey in the way they deserve.



*They say that memories are golden,  
Maybe that is true.*

*I never wanted memories,  
I only wanted you.*

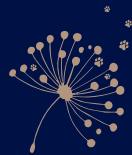
*In life I loved you dearly,  
In death I love you still.*

*In my heart you hold a place,  
No one could ever fill.*

*If tears could build a stairway,  
and heartache make a lane,  
I'd walk the path to heaven  
and bring you back again.*

*Our family chain is broken  
and nothing seems the same,  
But as heaven calls us one by one,  
The chain will link again.*





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